

## **eSpring® Water Purifier LIMITED WARRANTY**

### **WHAT DOES THIS WARRANTY COVER?**

Amway warrants that the eSpring® Water Purifier (except for the cartridge) will not prove defective (as defined below) under normal use for two years from the date of purchase. An item will be considered “defective” if it is defective in materials or workmanship and if the defect materially impairs the performance or value of the eSpring Water Purifier to the original purchaser.

### **WHAT DOES THIS WARRANTY NOT COVER?**

This Limited Warranty does not cover:

- (a) Any eSpring Water Purifier that has been subjected to any use that is different than or inconsistent with the use instructions in the eSpring Water Purifier Owners Manual.
- (b) Any eSpring Water Purifier that has been subjected to any abuse, accident, physical damage, improper installation or application, alteration, neglect, improper temperature, humidity or other environmental conditions (including, but not limited to, lightening, flood or fire).
- (c) Any eSpring Water Purifier that has been damaged due to improper repair, modification, alteration or maintenance by anyone other than an authorized service warranty representative of Amway.
- (d) Any defect or diminished performance caused by the use of any part or accessory that is not compatible with the eSpring Water Purifier, OR;
- (e) Any eSpring Water Purifier that was not installed with an eSpring Auxiliary Faucet Kit or an eSpring Existing Faucet Kit.

### **HOW WILL THE USE OF NON-AUTHORIZED PARTS OR ACCESSORIES AFFECT THE PERFORMANCE OF YOUR eSpring WATER PURIFIER?**

Performance claims relating to the eSpring Water Purifier were developed through testing of the complete system as designed by the manufacturer, and as installed and operated as recommended by the manufacturer. The use of replacement parts or accessory attachments not recommended by the manufacturer may result in diminished system performance. Amway does not warrant the performance of any non-eSpring Water Purifier parts or accessories, and is not responsible for any damage to the eSpring Water Purifier caused by any non-eSpring Water Purifier parts or accessories.

### **WHAT WILL AMWAY DO IF YOUR eSpring WATER PURIFIER IS DEFECTIVE?**

If any eSpring Water Purifier that has not been altered or subjected to tampering, misuse, or abuse proves to have been defective during the Warranty period then, subject to timely notification of the claimed defect, Amway will, at its option, either repair or replace the defective item at its expense.

## **HOW AND WHEN MUST YOU MAKE A CLAIM UNDER THIS LIMITED WARRANTY?**

For service under this Warranty in the United States, please contact Amway Inc. via telephone at 1-800-253-7088 weekdays between 8:30 a.m. and 9:00 p.m. Eastern time BEFORE you return anything, for shipping and handling instructions. Then return the claimed defective product to Amway at 5101 Spaulding Plaza, Ada, Michigan 49355, together with a copy of a sales receipt or other proof of purchase and a brief description of the product defect.

For service under this Warranty in Canada, please contact Amway Canada Corporation at 1-800-265-5427 weekdays between 8:30 a.m. and 5:00 p.m. Eastern time BEFORE, you return anything, for shipping and handling instructions. Then return the defective product to Amway Canada Corporation, Box 7780, London Station Main, London, Ontario N5Y 5W3, together with a copy of a sales receipt or other proof of purchase and a brief description of the product defect.

No warranty claim may be made unless the purchaser has notified Amway of the claimed defect by writing or telephoning Amway within 30 days after its discovery (but in all events no later than 30 days after the end of the applicable warranty period). Upon receipt of an eSpring Water Purifier that is claimed to be defective, Amway will determine, in its reasonable discretion, whether the eSpring Water Purifier is defective. By accepting a returned eSpring Water Purifier for inspection, Amway does not concede that the returned system is defective. Amway will bear the expense of shipping, both ways, with respect to the repair or replacement of any defective eSpring Water Purifier within the warranty period. If, in Amway's opinion, the eSpring Water Purifier is not defective, it will be returned to the purchaser.

## **OTHER IMPORTANT LIMITATIONS**

If Amway fails to repair or replace any defective item within a reasonable time, its liability under this Warranty will in all events be limited to the purchase price of the defective eSpring Water Purifier. Except as provided under Federal, State or Provincial laws, no person is authorized to or may modify or expand the warranty provided herein, waive any of the conditions and limitations of this Warranty, or make any different or additional warranties with respect to the eSpring Water Purifier. Any statements to the contrary shall be of no effect unless made in writing and signed by an authorized officer of Amway.

Except as provided under Federal, State or Provincial laws, this Limited Warranty sets forth the purchaser's sole and exclusive remedies for any defect in the eSpring Water Purifier, and THE WARRANTIES STATED HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, EXCEPT FOR THE IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, THE IMPLIED WARRANTY OR CONDITION OF FITNESS FOR A PARTICULAR PURPOSE, AND ANY OTHER NON-DISCLAIMABLE WARRANTIES IMPOSED BY FEDERAL, STATE OR PROVINCIAL LAW. NO SUCH NON-DISCLAIMABLE WARRANTY, INCLUDING BUT NOT LIMITED TO THE WARRANTY OR CONDITION OF MERCHANTABILITY AND THE WARRANTY OR CONDITION OF FITNESS FOR A PARTICULAR PURPOSE, SHALL BE FOR TERM EXTENDING BEYOND THE DURATION OF THE EXPRESS LIMITED WARRANTY DESCRIBED ABOVE. Notwithstanding the foregoing, some states or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province. The laws of some jurisdictions do not permit the exclusion or limitation of certain rights or remedies provided by such laws. As this Warranty is subject to such laws, some of the limitations or restrictions contained in this Warranty may not apply to you. The provisions of this Warranty are in addition to and not a modification of or subtraction from the statutory warranties contained in state or provincial laws.

AMWAY SHALL HAVE NO LIABILITY TO THE ORIGINAL PURCHASER OR ANY OTHER PERSON FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL, EXEMPLARY, INDIRECT, OR PUNITIVE DAMAGES ARISING FROM ANY DEFECT AND BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT OR ANY OTHER LEGAL THEORY. IN PARTICULAR, AND WITHOUT LIMITATION, AMWAY SHALL NOT BE LIABLE FOR PERSONAL INJURY OR DEATH, PROPERTY DAMAGE, LOST PROFITS, OR OTHER ECONOMIC INJURY, NOR UPON ANY CLAIM BASED ON ALLEGED NEGLIGENT DESIGN OR MANUFACTURE OF ANY GOODS, OR THE OMISSION OF ANY WARNING WITH RESPECT THERETO. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty is applicable in the United State and Canada.